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Press Release

HYGEIA: Member of the International Assistance Group

HYGEIA has become the first hospital in Greece to have been recognized as a preferred healthcare provider for members of the International Assistance Group (IAG), a global alliance of independent medical and travel assistance companies, medical air transport companies and hospitals.

The official introduction of HYGEIA Hospital as a preferred provider of reliable and safe healthcare services took place in the context of the annual IAG conference, successful held in Athens this year (November 9-11, 2015).

IAG offers comprehensive case-management solutions to over 182 million insured members worldwide. The IAG services include emergency medical assistance, medical evacuation by air ambulance, repatriation, accompanying physicians, cost containment, as well as major incident management. In 2014, the IAG members handled over 548,000 medical cases and 32,000 repatriations.

The selection of HYGEIA as a member of IAG resulted after a meticulous process, whereby the Hospital was evaluated for a range of patient management factors: emergency management, scientific adequacy of outpatient clinic medical and nursing staff, diagnostic and imaging infrastructure, and operating room equipment. Other factors taken into consideration included HYGEIA's Joint Commission International (JCI) and British Standard Institute (BSI) accreditations, its hospital rooms and its dedicated International Patient Services, which ensure the best possible hospitalization conditions for foreign patients.

Commenting on this distinction **HYGEIA Hospital's CEO, Mr Andreas Kartapanis**, noted, "HYGEIA's recognition as an official member of the IAG confirms yet again the top quality of our healthcare services, which is comparable to the largest hospitals abroad. We are extremely delighted, since this distinction recognizes once more the efforts made by the management, as well as the medical, nursing and administrative staff, all of whom strive to upgrade the level of services offered not only to domestic, but also to foreign patients."

During the conference, the IAG members were given a tour of HYGEIA Hospital's facilities and were introduced to all its cutting-edge medical technologies, such as the Latest Generation Multidisciplinary Hybrid Operating Room, the state-of-the-art da Vinci robotic surgery system and the only Gamma Knife Brain Radiosurgery Department in Greece.